

PRODUCT SAFETY ALERT

LAD-SAF™ LADDER SAFETY SYSTEMS USING 3/8 INCH 7X19 STRAND GALVANIZED CABLE

Dear Customer:

Our records show you purchased a top bracket assembly for Capital Safety's Lad-Saf™ Flexible Cable Ladder Safety System after September 1, 2013. You are being contacted because some top bracket assemblies may experience cable slippage when used with 3/8 inch **7x19** strand carrier cable. Although these ladder safety systems are more commonly used with 1x7 strand cable, we ask that you notify any of your customers who may use 3/8 inch **7x19** strand cable (instead of 1x7 strand cable) with their Lad-Saf systems and who purchased top bracket assemblies for these systems from you after September 1, 2013.

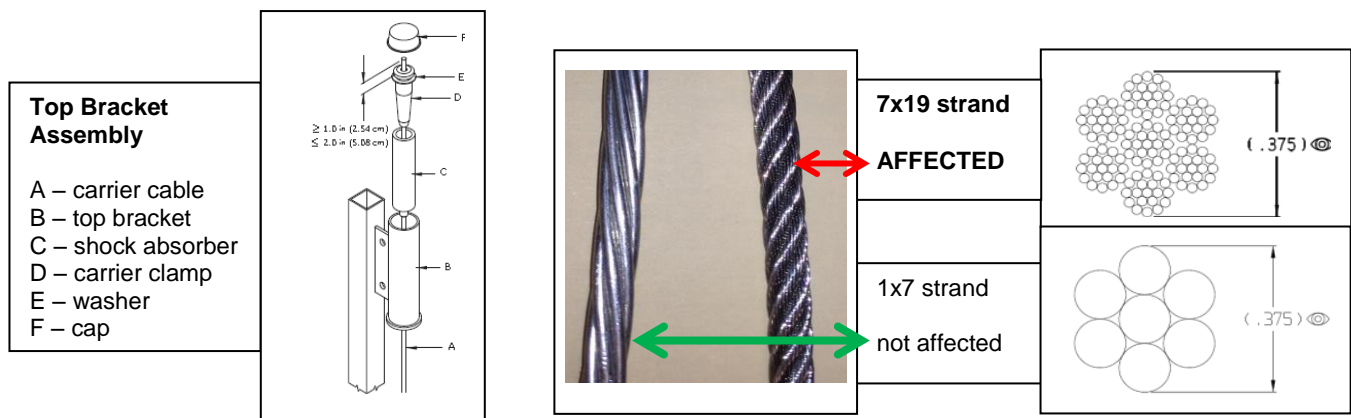
This is not a recall and this notice does not apply to the following:

- Top bracket assemblies purchased before September 1, 2013 or after May 13, 2014
- Ladder safety systems that use 1x7 strand cable

Although this top bracket design has been used in the market for more than 40 years without incident, the reported slippage raises the potential for injury to users of affected systems. Accordingly, we ask that you mail or fax this Notice directly to your customers who have purchased this product.

We recommend that users: (1) inspect their systems prior to next use to determine whether 3/8 inch 7x19 strand cable is used and, if so, (2) determine whether the top bracket assemblies were purchased within the above date range. If an affected Lad-Saf system or Safety Climb System is found, the system must not be used until the customer has contacted Capital Safety Customer Service at 1-800-328-6146 (ext. 2012), or by email at csq.iss.inquiries@capitalsafety.com. We will answer customer inquiries and provide guidance on how to proceed.

A top bracket assembly is shown below, with representations of 7x19 strand cable (affected) and 1x7 strand cable (not affected).



You will also be receiving a 'Product Safety Notice' on this issue that we are sending out to a broader distribution base, as well as to industry representatives. We apologize for any inconvenience this may cause you or your customers.

Thank you for your cooperation.

September 19, 2014